Nina E. Olson

Nina E. Olson, the National Taxpayer Advocate, is the voice of the taxpayer at the IRS and before Congress. Under her leadership, the Taxpayer Advocate Service helps hundreds of thousands of people every year resolve problems with the IRS and addresses systemic issues within the IRS. Her Annual Report to Congress identifies the most serious problems facing taxpayers and recommends solutions. In 2014, the IRS adopted the Taxpayer Bill of Rights for which Ms. Olson had long advocated, placing dozens of existing rights in the Internal Revenue Code into ten fundamental rights, and making them clear, understandable, and accessible for taxpayers and IRS employees alike. Tax Analysts recently honored Nina Olson as one of ten Outstanding Women in Tax for 2016. This recognition reflects Nina Olson’s influence on the work of legislators, tax administrators and tax professionals across the globe. She is a graduate of Bryn Mawr College and North Carolina Central School of Law, and she holds a Master of Laws degree in taxation from Georgetown University Law Center.

Sarah Adams

Sarah Adams is an Oregon licensed attorney and currently serves as Deputy Director at CASH Oregon, an organization dedicated to improving low income Oregonians’ financial security by promoting the Earned Income Tax Credit and offering free tax preparation programs. Previously, Ms. Adams provided advocacy and direct representation to primarily Spanish-speaking immigrant taxpayers through a Low Income Taxpayer Clinic at El Programa Hispano Catolico in Gresham, Oregon.

Susan Gallagher-Smith

Susan Gallagher-Smith is the Chair of the Oregon Board of Tax Practitioners. She is both an Enrolled Agent and a Licensed Tax Consultant. She has been working in the field of taxation for longer than she’d like to admit. Susan owns two tax practices in Eugene, Oregon.

Susan brings a passion for competent, clear, honest, and ethical information with taxpayers to her work within the Board. She is a strong advocate for continuing education, realistic and efficient best practices, and consumer protection within the field of personal income tax preparation both state wide and nationally.

Susan is a proud member of the following organizations: National Association of Enrolled Agents, Oregon Association of Tax Consultants, Oregon Society of Tax Consultants, Inc., and Oregon Society of Enrolled Agents.
Michael Such

Michael L. Such is a Law Clerk at the Lewis & Clark Low Income Taxpayer Clinic in Portland, OR. The Clinic represents low income individuals with their controversies with the IRS. His responsibilities at the Clinic include speaking with Clients one-on-one to obtain and provide information relevant to their cases before the IRS and assisting Jan, the Clinic Director, in unraveling our clients' more complex tax issues. Mr. Such received his undergraduate degree in English from University of California, Santa Barbara in 2013 with a specialization in Literature and the Mind; he expects to receive his J.D. from Lewis & Clark Law School in December 2016. Mr. Such has focused his academic studies on Taxation and Business Law.

Ilene Waterman

Ilene Waterman is part Cherokee Native American and enjoys volunteering to assist her community. Ilene has been in the customer service field for most of her 20 year career. She volunteers at the Native American Youth and Family Center (NAYA) during the filing season to assist her Native American community with their taxes.