



YOUR VOICE AT THE IRS



THE OFFICE OF THE TAXPAYER ADVOCATE OPERATES INDEPENDENTLY OF ANY OTHER IRS OFFICE AND REPORTS DIRECTLY TO CONGRESS THROUGH THE NATIONAL TAXPAYER ADVOCATE.

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July 11, 2012

Dear Client of TaxMasters, Inc.,

I am writing to inform you about the Taxpayer Advocate Service, an independent office within the Internal Revenue Service, which assists taxpayers who are unable to resolve their issues with the Internal Revenue Service. On March 18, 2012, subsequent to a lawsuit by the Attorney General of the State of Texas, TaxMasters, Inc. filed for bankruptcy, and the U.S. Bankruptcy Court appointed a Trustee to wind down the company's affairs. Concerned about the well-being of the approximately 4,000 TaxMasters clients who may be left without representation, the Texas Attorney General's office and the Trustee contacted the Taxpayer Advocate Service in late April. In order to help you, I would like to provide some information about the Taxpayer Advocate Service (TAS) and how you can work with the Internal Revenue Service (IRS) to resolve your tax problem.

The Taxpayer Advocate Service is your voice at the IRS. As an independent organization *within* the IRS, TAS helps and advocates for taxpayers whose problems with the IRS are causing financial difficulties; who have tried but have not been able to resolve their problems with the IRS; and those who believe an IRS system or procedure is not working as it should. Our job is to ensure that every taxpayer is treated fairly, and that you know and understand your rights.

I know many of you may have questions about how you should proceed in light of the closing of TaxMasters. I am providing answers to some questions that taxpayers in your situation often have, along with general information to help you understand the IRS collection process.

There are a variety of ways to resolve your collection case with the IRS. I encourage you to review the linked documents at the bottom of this letter and consider the options they explain. In the meantime, if you have received a notice of intent to levy, notice of lien filing, or notice that your offer in compromise has been rejected, or for some other reason need immediate assistance, you can call TAS at 1-877-ASKTAS1 (1-877-275-8271).

I hope you find this information helpful. The Taxpayer Advocate Service and the IRS want to help you resolve your tax problem as quickly as possible.

Sincerely,

A handwritten signature in blue ink, appearing to read "Nina E. Olson", with a long horizontal flourish extending to the right.

Nina E. Olson  
National Taxpayer Advocate

[Frequently Asked Questions for TaxMasters Clients](#)

[Understanding the Collection Process](#)

[Form 2848, Power of Attorney, and Instructions](#)

[Publication 4134, Low Income Taxpayer Clinic List](#)

[Publication 1546EZ, Taxpayer Advocate Service – Your Voice at the IRS](#)