

▶ Have a tax problem you haven't been able to resolve with the IRS?



## The Taxpayer Advocate Service will assist taxpayers at its upcoming

# PROBLEM SOLVING DAY

What: Taxpayer Advocate Service Problem Solving Day

When: Saturday, October 26, 2024 from 11:00 AM to 4:00 PM

Where: Brooklyn Public Library - Grand Army Plaza Branch 10  
Grand Army Plaza  
Brooklyn, NY 11238

Partner: Brooklyn Public Library  
Buffalo Soldiers Association of West Point

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

TAS will meet personally with you to discuss your tax problems. Please bring with you the information you'd like to discuss with TAS such as copies of tax returns, letters and notices from the IRS, and any related records. In addition to addressing taxpayers' unresolved federal income tax matters, TAS will be sharing information on TAS careers. TAS is hiring in positions such as customer service, accounting, tax law, human resources, communications, finance, technology, and more.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at  
[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

