## Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming

## PROBLEM SOLVING DAY

What: Taxpayer Advocate Service Problem Solving Day

When: Thursday, October 31, 2024 from 9:00 AM to 4:00 PM

Where: New York Law School

185 W. Broadway New York, NY 10013

Partner: New York Department of Finance

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

Local Taxpayer Advocates from Brooklyn and Manhattan, NY will also provide tips for avoiding tax return preparation mistakes that cause IRS processing errors and refund delays. Please bring with you the information you'd like to discuss with TAS such as copies of tax returns, letters and notices from the IRS, and any related records. In addition to addressing taxpayers' unresolved federal income tax matters, TAS will be sharing information on TAS careers. TAS is hiring in positions such as customer service, accounting, tax law, human resources, communications, finance, technology, and more.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at www.TaxpayerAdvocate.irs.gov.









