

► Have a tax problem you haven't been able to resolve with the IRS?



## The Taxpayer Advocate Service will assist taxpayers at its upcoming

# PROBLEM SOLVING DAY

What: Taxpayer Advocate Service Problem Solving Day

When: Thursday, November 7, 2024 from 11:00 AM to 4:30 PM

Where: Claymont Library  
400 Lenape Way  
Claymont, DE 19703

Partner: New Castle County Libraries of Delaware

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

Walk-ins will be accepted on a first come first serve basis. However, if you wish to schedule an appointment, please call 302-837-6600 and mention the Problem Solving Day event.

Please bring any pertinent documents you would like to discuss such as copies of tax returns, IRS letter and notices and related records. If representing a client, please bring a signed copy of your Power of Attorney. Spanish assistance will be available.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at  
[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

